

# MEDERMA®

## Confidence is beautiful.

### Guaranteed results or your money back.

We strive to ensure every Mederma® user is fully satisfied with their experience. If you have purchased a Mederma® product within the past 8 months and used it for 8 weeks on new scars, and 3-6 months on older scars and are not happy with the results, we'll refund the purchase price, excluding any taxes or other fees<sup>1</sup>.



#### To receive your refund:

1. Please indicate the product and quantity.
2. Complete the remainder of the form.
3. Circle purchase price on the original, dated receipt(s).
4. Send receipt(s) and completed form to this address:

**Mail to: Mederma® Money Back Guarantee**

Offer code: MEDERMA150 • P.O. Box 426008 • Del Rio, TX 78842-6008

Which product are you requesting a refund for? Please indicate the quantity (maximum of 2).

- |  |   |
|--|---|
| _____ Mederma® PM Overnight Scar Cream 1.7 oz. jar | _____ Mederma® PM Overnight Scar Cream 1.0 oz. tube |
| _____ Mederma® Advanced Scar Gel 1.76 oz. tube     | _____ Mederma® Advanced Scar Gel .70 oz. tube       |
| _____ Mederma® Scar Cream Plus SPF 30              | _____ Mederma® for Kids™                            |

PLEASE PRINT CLEARLY

First name: \_\_\_\_\_ Last name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Date of birth: \_\_\_\_\_ Phone number<sup>2</sup>: \_\_\_\_\_

Email address<sup>2</sup>: \_\_\_\_\_

Reason for refund:

- Product did not work  
  Product had an unpleasant smell  
  Product caused unexpected or negative reaction  
 (If yes, please call us at 1-888-925-8989 to describe your reaction.)  
 Product was defective  
  Other \_\_\_\_\_

Expected total refund amount<sup>3</sup> \$ \_\_\_\_\_

**Questions about the Mederma® Money Back Guarantee?** Please call 1-888-925-8989.

1. Additional terms: One refund limited to a maximum of 2 (two) scar products per name, household or address. Use of multiple addresses or P.O. boxes to obtain additional refunds is fraud and may result in prosecution. Offer limited to U.S. residents only, 18 years of age or older. Refund excludes any taxes or other fees. This form must accompany your request. Request submissions must be postmarked no later than 8 months from the date on the cash register receipt. Not responsible for lost, late, or undelivered submissions. Please allow 6-8 weeks for processing. **2.** For money back guarantee follow-up purposes only. **3.** Maximum refund allowed up to \$75.00. Offer expires December 31, 2018. Unless expressly prohibited by law, payee authorizes reasonable dormancy fees deducted if check is not cashed within 180 days.